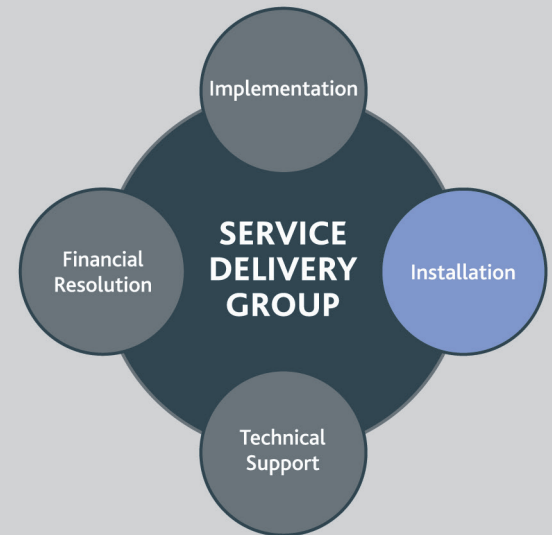


The Installation Team provides fast, efficient, problem-free installations with service uniquely specialized to our merchants' needs.



The Installation Team is responsible for scheduling and completing the payment module installation and configuration on point-of-sale and property management systems for new sites. They also handle installation for all change of service orders when a merchant changes processors or needs other account updates.

During the installation process, the Team works closely with local dealers and technicians. Depending on the complexity of the configuration, Merchant Link installers may perform the full installation or change of service using remote access software. Test authorizations and settlements are sent and traced in real time. **No installation is complete until the merchant's payments are processing correctly.** Our goal is to get the installation right the first time.

SERVICES INCLUDE:

- **Payment Module Configuration** to ensure all processor and payment information, merchant IDs and settings are configured.
- **Transaction Testing** to ensure transactions are processing over the Merchant Link gateway correctly.
- **Batch Settlement Verification** to validate that settlement batches are successfully clearing through the Merchant Link gateway to the acquirer.
- **Conversions and Major Account Rollouts** for large chains switching banks, adding gift cards or changing communication modes.
- **Rush Service** for orders that need to be expedited.

"Outstanding, I appreciate your help so very much. We say 'Good Fish' around our parts when people do the extraordinary. You are a Good Fish indeed..."

*Larry Mills, Implementation Specialist,
MICROS N. Central Region*

Want More Information?

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